

TAPA

Transported Asset Protection Association

TAPA ASIA PACIFIC SUPPLY CHAIN MALAYSIA CONFERENCE 2018

DRIVING SUPPLY CHAIN AND SECURITY RISK INNOVATION



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18TH
JANUARY 2018

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www.TAPA-APAC.org



Dear Distinguished Guests and Delegates,

It gives me great pleasure to welcome you to the Transported Asset Protection Association Asia Pacific (TAPA-APAC) Supply Chain Jan 2018 conference. The last few months had been a tremendous experience of coordination among the organising committee, jointly together with the TAPA Secretariat to secure sponsors and esteemed speakers and panellists to the first Guarding Security Requirements (GSR) conference and training in Kuala Lumpur, Malaysia.

We gather here to expound the new directions in the TAPA GSR certification and open a new channel to ensure that we understand the threats, risks and challenges in the end to end supply chain networks. The TAPA landscape will change with the introduction of the GSR which is a missing link in the existing TAPA's FSR and TSR certifications.

As Chairman of TAPA, Mr Tony Lugg said "The goal of the GSR has been to seamlessly integrate the GSR with other TAPA standards to ensure that all requirements of the TAPA standard are met. Manned Guarding Services companies play a major part of security the supply chain and this pilot will allow us to test all areas and make improvements where required. We are glad to be working with Singapore Institute of Material Management (SIMM) and using their expertise in this area."

Acting for and on behalf of the Organising Committee, I would like to express my appreciation and acknowledging the TAPA Board members for the unwavering support, and the Secretariat team for their relentless efforts in bringing this conference to a reality in such a short span of time.

We are much encouraged that this first GSR conference will bring about more members to TAPA community and at the same time develop competencies on security matters in guarding services. This will no doubt that being the first event of the year in 2018, it would further strengthen our dialogue and collaboration among our members, professionals in the industry, the law enforcement and guarding services agencies in the Asia Pacific region.

Please do enjoy the grandeur of the anticipated insightful conference and training, the exciting city of Kuala Lumpur and the remarkable fellowship at the TAPA Asia Pacific Conference.

Mr Roger Lee & Mr Sangar Kandasamy
On behalf of the Organising Committee
TAPA Asia Pacific Kuala Lumpur, Malaysia
Conference Jan 2018



TAPA Asia Pacific Launching - TAPA GSR

In this consistent effort to embrace efficient, effective and capable security standards for its members and supporting service providers, TAPA Asia Pacific incubated the idea of TAPA Guarding Security Requirements (GSR), and is launching the piloted project of this in January 2018. Manned Guarding Security is an integral part of both the TAPA Facility Security Requirements (FSR) and Truck Security Requirement and requires a high level of understanding to ensure that the risks to TAPA manufacturing or logistics supply chain modes and nodes remain as secure as can possibly be.

This Guarding Security Requirement (GSR) document is the official TAPA Standard to secure Guarding services. This Revision is only applicable to the TAPA Asia Pacific region, but may in time be revised to be accepted and promoted in EMEA and AMR regions. GSR is a Standard that can be referenced in agreements between Buyers, Logistics Service Providers, Guarding Operations and/or other Applicants seeking a TAPA Partnership, Certification or a Mutual Recognition Agreement based on TAPA GSR.

In the development of this Standard, TAPA recognizes the multiple differences in how Guarding Security services are provided and that the GSR may apply to all or part of the services provided by a Guarding Operator. TAPA Guarding Security Standards (GSR 2017) offers a solution for Buyer members to integrate their security and safety protocols between Security Service Provider (SSP) and guarding security companies service standards. The GSR provides the solutions to bridge the gap commonly raised by TAPA members and improve towards a seamless integration of supply chain standards with industry, as well as to elevate to a higher level of compliance with Aviation Security, AEO, C-TPAT requirements and enhance according to the shippers (Buyers) experience and overall man guarding services.

Another enhancement involves the tangible and Intangible advantages as follows; -

- TAPA Guarding Security Standards would have deemed as a contractual written service level agreement and adherence of best practices prerequisites between the buyer, Logistics Service Provider (LSP) and Security Service Provider (SSP).
- Cogent, Guarding Standard Operating Procedures (SOP's) with regards to Roles, Responsibilities' and Accountabilities.
- Established Key Performance Indicators (KPI) regularly reported to drive efficiencies.
- Ensuring that SSP's only deploys guard who are sufficiently trained and qualified in their capacity to carry out their duties and role.
- To facilitate a process of continual improvement for the benefits of the TAPA members.

GSR Pilot Project Launch in Malaysia

As part of this pilot project implementation across Asia Pacific, standardization of Manned Guarding is imperative for Buyer members as well as the LSPs, hence the Guarding Security Requirements (GSR) have been developed to standardize those protocols, systems and process into a standard that can be built into the contractual requirements of members.

TAPA APAC will be conducting a 3-month Pilot GSR exercise commencing in January 2018. The first of the GSR launch will be in Malaysia. During this period the standard will be thoroughly tested and redefined as and where required. The goal of the GSR Working Group has been to seamlessly integrate the GSR with other TAPA standards to ensure that all requirements of the TAPA standard are met. Manned Guarding Services companies play a major part of security the supply chain and this pilot will allow us to test all areas and make improvements where required.



Invitation to the join the GSR Implementation

Logistics Service Providers or SSP's interested in piloting the standard should contact the secretariat@tapa-apac.org or Derick.Ding@tapa-apac.org. TAPA members who purchase supply chain services should choose suppliers who meet or exceed TAPA's certification requirements. In the development of this Standard, TAPA recognizes the multiple differences in how manned guarding services are provided globally, regionally, and even within companies, and that the Guarding Security Requirements (GSR) may apply to all or part of the services provided by the applicant.

The Inaugural TAPA Asia Pacific GSR Seminar Kuala Lumpur, Malaysia

The Seminar will encapsulate the fundamentals and generics of the GSR standard. It will provide an in-depth review of the key components, concepts and activities needed for the implementation, management and compliance to the GSR. Participants will be taken through the fundamental requirements of the standard, the training requirements and to a practical appreciation of how GSR applies to the business so as to better align, enhance and enable the organisational security and business objectives.

The speakers will outlay the GSR scope of work, standard operational procedures, support and operational requirements, leadership responsibilities, performance evaluation, internal audits, improvement and control objectives as well as the certification process. The agenda will consist of short lectures, discussions, interpretation of the standard, guidance to the GSR implementation and preparation processes towards acquiring the certification of the GSR standard. Additionally, participants will:

- Know the scope and purpose of the TAPA Asia Pacific GSR Standard and how it can be implemented within an organisation.
- Acquire an understanding into the Best-Known Practises (BKP) and Best-Known Methods (BKM) for Manned Guarding Services through TAPA GSR.
- Understand the key terms and definitions use in TAPA GSR.
- Able to leverage the essence of the GSR towards continual improvement of the Manned Guarding Services.
- Recognise the need and purpose for external certification and internal audit and the process towards certification and re-certification.
- Able to establish a robust and vibrant Manned Guarding Services Management with the objective of securing people and assets efficiently and effectively.
- Understand how TAPA GSR provides a competitive advantage and a business differentiator when tendering for Manned Guarding Services.
- Demonstrate compliance to a regionally recognised standard and certification which projects the positive ability to satisfy customer security requirement.

Why TAPA GSR?

TAPA Asia Pacific continues to uphold the vision, mission and objectives of its existence which is to help protect members' assets by minimizing cargo losses from the supply chain. We continue to focus on promoting the TAPA standards and support understanding towards world renowned, industry recognised security frameworks and standards. In doing so we help our members to exhibit security capabilities and capacities meeting world class standards and all be business centric. TAPA Asia Pacific GSR with a global reach can provide organisations with innovative solutions to navigate the Manned Guarding Services to tangible and measurable improvements. TAPA GSR provides a model for establishing, implementing, operating, reviewing, maintaining and improving manned security guarding with the design and implementation influenced by the organisation's needs, objectives, information, security requirements, processes, people, assets and other organisational characteristics.

Background

Transported Asset Protection Association (TAPA), a not for profit organisation was formed in 1997 to tackle the multi-billion-dollar problem of cargo thefts from and within the supply chain. Today, having its presence in 3 Regions: Americas, EMEA and Asia Pacific, TAPA has garnered the support and membership of over 1000 companies globally, including many of the world's biggest manufacturers and logistics service providers as well as leading SME freight forwarding and transport operators, and other stakeholders with the common aim of reducing losses from international supply chains. TAPA's primary focus is theft prevention through the use of real-time intelligence and the latest preventative measures.

TAPA is respected around the world for its proactive work in protecting high value goods in transit. As an ambitious Association, TAPA is continually looking to increase its influence with government bodies, industry regulations, law enforcement organizations and other associations with shared goals. Raising awareness of TAPA, supports this process and members are actively encouraged to promote their participation in the Association. Cargo crime is one of the biggest supply chain challenges for manufacturers of valuable, high risk products and their logistics service providers. The threat is no longer only from opportunist criminals. Today, organized crime rings are operating globally and using increasingly sophisticated attacks on vehicles, premises, and personnel to achieve their aims.

TAPA's mission is to help protect members' assets by minimizing cargo losses from the supply chain. TAPA achieves this through the development and application of global security standards, recognized industry practices, technology, education, benchmarking, regulatory collaboration, and the proactive identification of crime trends and supply chain security threats. The vision is to have a robust, vibrant and transparent supply chain where controlled and traceable product can be stored and transported in a cost effective and secure environment.



0830 - 0900 Registration & Networking Morning Coffee

0900 - 0915 **Welcoming Address**
Mr. Tony Lugg
 Chairman, TAPA Asia Pacific

0915 - 0930 **Conference Officiating Ceremony**

Guest of Honour
 Y.A.D Tengku Dato' Setia Putra Al-Haj Bin Almarhum Tengku Bendahara Azman Shah Al-Haj

0930 - 0945 **Award Ceremony**
 The certificate award of Train-The-Trainers Certificate to First Batch of GSR Certification

Award on stage by:
 Mr. Tony Lugg and Y.A.D Tengku Dato' Setia Putra Al-Haj Bin Almarhum Tengku Bendahara Azman Shah Al-Haj

0945 - 1000 **Special Gift Token**
 Y.A.D Tengku Dato' Setia Putra Al-Haj Bin Almarhum Tengku Bendahara Azman Shah Al-Haj

On stage to present the token:
 Mr. Tony Lugg, Mr. Sukumaran Nair, Mr. Sangar Kadasamy, Mr. Roger Lee

1000 - 1030 **Understanding of The Malaysia Labour HR Documentation and Best HR Practices in Relation to Logistics & Asset Protection Executives**



Roy Prasad
 CEO
 i-HR Consulting Sdn Bhd

The various documentation for Malaysia Labour HR and case studies on protecting business on wrong dismissal and other corporate governance on HR matters. The importance of Code of Conduct and contacts alongside with observing EA. Besides, the monitoring of performance and reviews to ensure companies comply to the government regulations in the areas of logistics and supply chain executives.

1030 - 1100 **Morning Networking Break**

1100 - 1130 Risk Mitigation Strategies: Supply Chain Safety Net



Richard Kok
 Founder
 iKargo.com

Risk mitigation strategies can protect shippers. There are three types of mitigation which are Physical, Analytical and Financial. Physical mitigation which is the most used strategy. While analytical mitigation approach being used to reduce risk and financial mitigation which addresses financial risk problems. Control Tower systems which can provide real-time visibility of transportation and materials movement.

1130 - 1200 The Management of Security Risk System for Audit in Ensuring Corporate Governance



Capt. A. Rajkumar
 CEO
 Macrofirm Technology Sdn Bhd

The speaker will review the security process in terms of People, Process and Technical Services. Developing procedural process in relation to Security Risk, developing Physical Related Technical Related Services in terms of risk prevention such as CCTV, card access, people check in counters, developing process security systems in documentation, records keeping, and evidence compliance and the importance of having proper track and trace and record for insurance claim such as theft, cargo damage and injuries by security personnel.als movement.

1200 - 1230 **Certification of Security Standards in Logistics: The Effective Process of Ensuring Standards for The Enhancement of Industry Growth**



Roger Lee
 Director
 Singapore Institute of Materials Management

The effective process of ensuring standards for the enhancement of industry growth are the vital points in the certification process for security systems in the logistics industry, the types of standards and training to ensure effective management of standards, the continuing education systems to ensure that certified professionals are up to date in their domain knowledge and the Kirkpatrick Model application to the certification processes.

1230 - 1400 Networking Lunch

1400 - 1430

Securing a High Value Factory



Tan Chun Sheng
Group Vice-President & General Manager
ST Microelectronics Sdn Bhd

The speaker will cover the understanding of “High Value” with examples of high value factories, types of Physical Security, Cyber Security, Asset Protection, and Potential Terrorist threats also the elements of designing a factory with suitable layers of protection and access control and the importance of information and intelligence in securing a “high value” factory.

1430 - 1500

Fleet Maintenance in Risk Assessment for Cost Reduction



Zuhairi Yusof
General Manager
Radifleet Sdn Bhd

Reviewing of fleet maintenance management priority to manage risk and develop risk assessment programs. To be able to maximize asset lifecycle costs, minimize operational costs and maximize vehicle availability. Discussion of potential strategies and options in fleet maintenance and cost savings initiatives and using technology to maintain and effectively manage downtime and risk management techniques.

1500 - 1530

Business Continuity Management in Risk Assessment for Supply Chain Effectiveness



Junus Kartara
Assistant General Manager
Sankyu Singapore Pte Ltd

The speakers will speak on the understanding Business Continuity Management (BCM) within Supply Chain Management. The BCM competency levels involving BCM personnel and record systems and types of business impact analysis for ensuring risk control and risk management and also business continuity plans and incident management plans.

1530 - 1600

Afternoon Networking Tea Lunch



Conference Program 18th January 2018

1600 - 1630 Leveraging Technology in the Guarding Industry



Zulfarhan Faiz
Support Manager (Technical & Presales)
Stratel (M) Sdn Bhd

The speech will include the types of effective use of guarding system to minimize the risk in the supply chain system. The types of real-time guard tour system and its effectiveness. The systems will also be integrated with the company control tower systems. Various technologies in remote guarding and visual confirmation system for intruder's protection and centrally monitored intrusion detection systems available in the market and its positive functions of use. The latest technology in Artificial Intelligence (AI) that are being used in the surveillance systems.

1630 - 1715

Panel Discussion

Application of Technology in Asset Protection and Risk Management

Moderator:



Mr. Roger Lee
Director
Singapore Institute of Materials Management (SIMM)

Panelists:

1)  Mr. Tony Lugg
Director Asia, Lear Corporation
Chairman, TAPA Asia Pacific

2)  Mr. Baskaran Radhakrishnan
Managing Director
Tiger Global Logistics

3)  Mr. Felix Wong
CEO
Acquaintance Enterprises Limited,
HK

The panel discussion comprises leading security and technological professionals who have implemented programs in ensuring asset protection and risk management governance. The audience will have the opportunity to discuss and review current standards in this area, and they will be able to formulate and execute asset protection in their operations. The discussion will also include the future trends in this area in the midst of disruptive technologies and can bring forward opportunities for the industry.

1715 - 1730 Closing and Round Up Speech

SPEAKERS & PANELISTS PROFILE



Mr. Roy Prasad

Chief Executive Officer
iHR Consulting Sdn Bhd

Mr Roy Prasad is the Chief Executive Officer at iHR Consulting Sdn Bhd. The Leading HR advisory, consulting & outsourcing firm in Malaysia. Delivering exclusive Human Resources Insurance with Tune as a first to Malaysia in protecting businesses against Wrongful Dismissal Claims.

Roy has extensive experience in managing cross-cultural boundaries within S.E. Asia. Valued contributor to key strategic acquisitions, risk management and highly successful joint ventures. Experience with hands-on implementation of digital and smart device platform development and customisation. Highly performance driven, led and motivated teams between Australia, Asia, UK and Middle East. Management style centred on impact-driven financial models, risk & strategies.

Roy had worked as CFO for Lynx Financial Systems – UK based retail banking IT solutions organisation, prior to this Group Accountant for Val Morgan and within other finance related roles within Private Health Care industry (Ramsay Health Care) and Diplomatic Mission (Kuwait Embassy). Roy had recently winning the Silver recognition in Vendor of the Year Awards for “Best Payroll Outsourcing Partner” in Malaysia. Plus, winning “Disruptive Industry Innovation” Award with MyPreneurship (Yayasan Usahawan Malaysia).



Mr. Richard Kok

Founder
iKargo.com

Mr. Richard Kok started his career in finance firstly as a banker with Standard Chartered Bank before moving on as a Financial Controller with a public listed company. Later, with his thirst for greater challenges, he grabbed the chance for the position as COO of Tiong Nam Logistics, one of Malaysia’s largest logistics companies.

It was during his tenure at Tiong Nam that he discovered the logistics industry is still very traditionally managed and has a lot of opportunities for improvement. With this insight into the logistics industry, he founded iKargo, which is a logistics marketplace for ASEAN. The vision of iKargo is to provide a platform to connect the whole supply chain in ASEAN, through land, sea and air.

Mr. Richard company, iKargo aims to provide greater visibility and transparency of the logistics industry in ASEAN and this would greatly promote trade among ASEAN member countries in line with AEC.

SPEAKERS & PANELISTS PROFILE



Capt. A. Rajkumar

CEO
Macrofirm Technology Sdn Bhd

Captain A Rajkumar is the CEO of Macro Firm Technology, and he is a qualified Lead Auditor IRCA, CISP, CISA IRCA Lead Auditor ISO 27001, ISO 22301, ISO 9001 & ISO 14001 ISACA Member

Capt. Rajkumar holds a degree in Physics and Computer Science and his love for people, process and performance led him towards standards such as ISO 9000 for Quality Management, OSHAS, Maritime Safety & ISPS Code implementation & training, Safety for Oil Terminals, Risk Assessment and Security & Safety audits, Project Management for Off-Shore Platforms, CMMI® for software process improvement, IT Service Management ISO 20000-1 and ITIL and ISO 27000 for Information Security Management. He is a IT systems auditor and has audited over 50 business applications and certified them.

He was one of the first batch of BS 7799 (Old Version of ISO 27001) qualified auditors in Malaysia. He has worked with companies like Petronas, Charigalli Gas, Sapura Crest, Kanchana Oil, PT Pertamina in Risk Assessments, GITN Telekom Malaysia, DigiCert POS Malaysia in Information Security management & Project Management Implementation & training.

His expertise in Business Continuity and Risk management has enabled him to assist Strateq Datacentre, Redtone Datacentre, NTT Datacentre, UMW Group, Bintulu Port Authority, Penang Water Company (PBA), Flextronics, Hitachi Sunway Datacentre and others in establishing a Business Continuity Plan and DR services. He is also an auditor for conducting TVRA (Threat & Vulnerability Risk Assessment).



Mr. Roger Lee

Director
Singapore Institute of Materials Management

Mr. Roger Lee is the Director of the Singapore Institute of Materials Management (www.simm.org.sg), and was an entrepreneur involved in the technology transfer consultancy projects in Singapore and ASEAN. Mr Roger Lee was also the adjunct senior teaching fellow at Curtin University of Technology, Perth, for the Logistics and Supply Chain Program. Roger was invited as the visiting professor to a few universities in China specializing in logistics and supply chain management. Roger possess a MBA from the University of Strathclyde (UK), and a Bachelor of Sc. degree from University of San Francisco. He holds a chartered status certification from the Chartered Institute of Marketing (UK) and a Certified Purchasing Manager from ISM, USA.

He stayed in Silicon Valley, California for five years, managing a Singapore-based multinational electronics company. He is heavily involved in technology transfer projects from the USA to Singapore in the high-tech industry. Apart from his busy schedule, Mr Lee also serves as the Chairman of the Incubation Centre with the Singapore Institute of Technical Education and he also serves as the Vice Chairman of the Asia Pacific Logistics Federation (www.aplf.net)

Most recently, Mr. Lee had co-authored four books, "The Making of a Technopreneur", "The Making of a Shell LiveWire Entrepreneur", "World Class Logistics and Supply Chain Management" and "Knowledge Management, Principles and Case Studies"

SPEAKERS & PANELISTS PROFILE



Mr. Tan Chun Sheng

Group Vice-President & General Manager
STMicroelectronics Sdn. Bhd. Malaysia

CS Tan has a Degree in Applied Physics and an MBA from USM. He has worked in many companies in various industries, such as National Semiconductor, Seagate, Solectron, Flextronics, and ON Semiconductor before joining ST Micro in March 2013. With more than 25 years of experience in various roles with the last 12 years in General Management, CS currently manages ST's biggest assembly and test facility that specializes in automotive semiconductors. CS was also recently appointed to serve as Adjunct Professor in Universiti Teknikal Melaka (UTEM). Married with 3 daughters, CS Tan spends his free time with the family and likes to go for jogs and jungle trek.



Mr. Zuhairi Yusoff

General Manager
Radifleet Sdn Bhd, Malaysia

Mr. Zuhairi Yusoff graduated from the University Utara Malaysia (UUM) with a MBA and a Bachelor of Engineering in Electrical, Electronics and Communications Engineering. Mr. Zuhairi Yusoff is now the General Manager of Radifleet and running the operations of the company in the areas of total fleet solutions including maintenance and risk management activities.

Mr. Zuhari Yusoff worked previously in Dubai as the GM of Modern Technology LLC Dubai and the Operations Manager of Radibems Sdn Bhd. His wealth of experiences included working in regional and operations in various technological companies and biomedical engineering including: Faber Mediserve, SSP Medical Technologies, Proper Johnson Controls. He had also served the Royal Malaysian Navy as a Naval Air Engineering Officer for more than 10 years.

His other project experience included Iveco Ambulance Project Hospital Shah Alam, Development of Fleet Batteries and Development of FleetOil Products. He was awarded the Best Facility Manager Award by Propel Johnson Controls in 1998. His strong skills set included being qualified as a Professional Engineer and he possess Certificate of Competency Air Engineering.

SPEAKERS & PANELISTS PROFILE



Mr. Junus Kartara

Assistant General Manager
Sankyu Singapore Pte Ltd

Mr. Junus Kartara possess a Bachelor of Science degree in Logistics from University College Dublin. He is presently an Assistant General Manager, Logistics Division for Sankyu Singapore Private Limited, a leading Japanese Logistics provider. He has been in the Logistics Industry for more than 20 years. He manages three Logistics Centers in Singapore.

Mr. Junus is also trained in Japan with Sanno Institute and had attended many workshops and conferences on Logistics development. He had previously worked for Yusen Air and Sea Services as a materials manager in the past years and with the management of logistics and supply chain.

He has hands-on knowledge in supply chain management strategies, which would enable a company to become efficient in the production and distribution methodologies. He has successfully implemented many productivity projects for the company to raise efficiency and increase yield for their operations. He is actively involved in providing solutions to companies which need new set ups. Junus also travels within the Sankyu group to provide training for newly set up centers.

He is also a part-time lecturer for Singapore Institute of Materials Management in Six Sigma whereby he teaches the concepts of quality and productivity in SIMM.



Mr. Zulfarhan Faiz

Support Manager (Technical & Presales)
Stratel (M) Sdn Bhd

Mr. Zulfarhan holds a Master's Degree in Business Administration and a Bachelor's Degree in Electronics majoring in Computers, both from Multimedia University, Cyberjaya. He is presently the Support Manager for Stratel (M) Sdn Bhd in charge of technical and presales activities.

Mr. Zulfarhan has more than six years' experience in the business of wholesale distribution of intruder alarms, digital alarm communication devices, electronic guard tour systems, video analytics, alarm & video monitoring software and other related security products. He works in a company which has a large installed base of turn-key monitoring solutions to a variety of customers comprising alarm monitoring companies, guarding firms and private corporations (banks, Telekom Malaysia, the Malaysian Fire Department, the Highway Authority of Malaysia).

He has very strong expertise in consulting, designing, commissioning, training and supporting electronic security solutions primarily in end-to-end intrusion detection systems, alarm signal transmissions, monitoring and response.

His leadership experienced include leading a team of skilled and passionate technical peers engaging with an expanding network of dealers, installers and system integrators in Malaysia, around the Southeast Asian region and beyond. Together in championing products, we take pride in shouldering the burden of technical know-how to provide a robust security solution for their customers.



SPEAKERS & PANELISTS PROFILE



Mr. Tony Lugg

Director Asia
Lear Corporation

Mr. Tony Lugg is Senior Management Executive (SME) for Purchasing Logistics for a huge conglomerate based out of China at the moment. He has extensive experience in Supply Chain Management, Business Solutions and Resilience.

Tony has two awards in Asia Pacific for Supply Chain Security Award – Supply Chain Asia Logistics Awards and the second in 2010 for the Risk Management Award. He has been the Chairman of Transported Asset Protection Association (TAPA Asia Pacific) for 4 years and has been an Advisor to the Board of Supply Chain Asia for 7 years.

Tony holds a Post Graduate Award in Management & Business Studies from the University of Warwick in United Kingdom.



Mr. Baskaran Radhakrishnan

Managing Director
Tigers Global Logistics

Mr. Baskaran Radhakrishnan first started his career as a production supervisor in a semiconductor company, before moving up to the marketing and sales function. Currently, he is the managing director for South East Asia for Tigers Global Logistics Limited (Malaysia). Tigers provides total logistics solutions from international freight - logistics – E-commerce. (www.go2tigers.com)

He had experienced working in the freight and logistics industries for more than 20 years. Since then, he has spent his career in logistics as a branch manager and then as a managing director for international companies. He was appointed as a managing director at the age of 34. His other entrepreneurial experiences have been involved in setting up new joint ventures, organizational developments and establishing of international freight companies in Malaysia. Baskaran is strong in all levels of management and understands the impact of financial of profit & loss of a company, sales revenue achievements, cost analysis, regional networks, human capital, operations, customer services, finance, operational system, key performance index (KPI) and on E-commerce logistics.

Mr. Baskaran Radhakrishnan graduated with a Bachelor degree in Economics from the University Malaysia, and a Chartered Member from the Chartered Institute of Logistics & Transportation. (CILT). He is also a certified trainer from PSMP, and is certified in Customs Agent. RS Baskaran's 30 years of working experience in manufacturing, logistics and E-commerce ample experience in sharing his knowledge as a speaker cum trainer in various conferences and tertiary institutions.

SPEAKERS & PANELISTS PROFILE



Mr. Felix Wong

CEO

Acquaintance Enterprises Limited, HK

Felix Wong is the cofounder and CEO of Acquaintance Enterprises Limited which is a logistics technologies company dedicated to the trucking logistics R&D and communication platform development. The companies' product Logflows (www.logflows.com) serves different-sized freight forwarders and trucking companies in Hong Kong, China, Malaysia and Thailand, offering the companies a easy-to-use, low-cost, cloud-based solution to enhance their shipment transparency and business efficiency. Acquaintance Enterprises Limited is now supported by Hong Kong Polytechnic University and Hong Kong Science and Technology Park.

Before Felix started with this own venture, he worked in freight forwarding industry for 12 years including various year of overseas working experience in Switzerland, Brazil, China and Singapore, with most of the time in airfreight, process optimization and system implementation. He was the winner of Young International Freight Forwarder Awarded (Asia Pacific) in 2011 organized by FIATA, IATA and TT club. He holds a BSc of logistics and transportation from Hong Kong Polytechnic University and a MBA from Chinese University of Hong Kong.



Transported Asset Protection Association

FEE & REGISTRATION

T1 17th Jan 18 - GSR Auditor Training

MYR 180

T2 18th Jan 18 - TAPA Asia Pacific Supply Chain Conference

MYR 180

T3 17th & 18th Jan 18 - Full Event

MYR 300

**Online
Registration**

<http://www.tapa-apac.org/gsr-event-registration/>

**For Enquiries On Conference Registration and Sponsorship,
You May Contact Our Appointed Conference Manager.**

TAPA Asia Pacific

1, Gateway Drive, Westgate Tower, #07-01, Singapore 608531
Tel: +65 6514 9648 Email: secretariat@tapa-apac.org

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